



# **Hertfordshire Climate Change and Sustainability Partnership**

## **Strategic Action Plan for Water**

**Reviewed: July 2023**

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## 1. Introduction

- 1.1 The Strategic Action Plan for Water ('the Plan') outlines the Hertfordshire Climate Change & Sustainability Partnership's (HCCSP, 'the Partnership') vision to facilitate the sustainable management of water in Hertfordshire, to ensure clean and plentiful water resources for current and future communities and our shared environment.
- 1.2 Hertfordshire is host to a suite of important habitats ranging from SPAs, wetland SSSIs, local wildlife sites plus globally rare chalk rivers – which we, as a county, have a global responsibility to steward. The most recent [State of Nature](#) report provides details of the valuable species and environments across Hertfordshire.
- 1.3 The Partnership works to collaboratively align the goals and targets of key stakeholders across the county and region to ensure that climate and environmental actions are achieved, using direct and indirect policy, legislation, influence and encouragement to ensure the progress and achievement of a sustainable environment for current and future communities and our shared environment.
- 1.4 In Hertfordshire, issues related to water resource management (both fresh and waste) include:
  - high levels of water consumption,
  - over-abstraction of ecologically important water sources,
  - faulty or inappropriate infrastructure,
  - physical changes to the water courses,
  - current and cumulative water stress from future development,
  - flood risk, and
  - pollutants entering the waterways<sup>1</sup>.
- 1.5 This Plan outlines actions to respond to these issues, including those to be taken by Local Planning Authorities (LPAs) and the Lead Local Flood Authority (LLFA) to improve water use efficiency and reduce surface water flooding risks and pollution from infrastructure. Recognising that HCCSP has limited direct control over many water resource management issues in Hertfordshire, this Plan also includes actions to support, influence and inspire key actors and stakeholders.

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<sup>1</sup> See HCCSP Strategic Action Plan for Water (2021) for a more detailed summary of these issues.

- 1.6 This Plan will identify key aims related to the themes listed in 1.2 as well as the actors and stakeholders that have the power to take actions needed to meet those aims.
- 1.7 This Plan also recognises that there are clear links between water resources and habitats. Issues associated with these will also need to be addressed within the forthcoming Local Nature Recovery Strategy (LNRS). Therefore, upon the adoption of the LNRS, this action plan will be reviewed alongside the Partnership's Strategic Action Plan for Biodiversity.
- 1.8 To date, key partners involved in the Plan's development include Hertfordshire County Council (the Lead Local Flood Authority), Herts and Middlesex Wildlife Trust, district and borough councils (via HCCSP and the Officer Sub-Group) and the Environment Agency.

## 2. Vision for the Future

- 2.1 Hertfordshire will have a clean supply of water, sufficient for all residents, and sustainably-managed blue spaces that support rich local biodiversity and provide recreational opportunities to improve residents' physical and mental health and wellbeing.

## 3. Current Position and Progress

- 3.1 Hertfordshire falls within a large area of the East of England classified by the Environment Agency as seriously water stressed.<sup>2</sup> Water stress – caused when household (and other) demand is high relative to effective rainfall – is a threat to both public water supplies (groundwater and surface water) and nature, including to Hertfordshire's globally rare chalk rivers.
- 3.2 **Water stress** will be exacerbated by both the climate emergency and projected rapid population growth. Climate change (especially a rise in extreme weather events) and population growth may also increase **surface water flooding** in the county unless the risks are appropriately managed in new developments and by taking other mitigating actions. **Water pollution**, for example from sewerage, agriculture and runoff, is causing further harm to biodiversity in Hertfordshire's water courses.
- 3.3 Since the publication of the original Strategic Action Plan for Water in August 2021, the Partnership has enabled the delivery of several of the actions, for example, the pilot project to retrofit sustainable drainage systems (SuDS) on premises in Northwood and South Oxhey.

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<sup>2</sup> Environment Agency report 'Water stressed areas – final classification 2021 which can be found at <https://www.gov.uk/government/publications/water-stressed-areas-2021-classification>

3.4 The Partnership has had successful engagement with water companies and the Catchment Partnership and will continue with this engagement. In reviewing the original plan, the Partnership has adopted learning from both successful and less successful actions to amend and develop these updated actions.

#### **4. Key Actors and Stakeholders**

4.1 There are a range of stakeholders influencing progress in this area including:

- The UK Government (important legislation, policies and plans include: the Highways Act 1980, the Land Drainage Act 1991, the EU Water Framework Directive 2009 (which UK Gov is legally bound until at least 2027), the 25 Year Environment Plan 2018, the Environment Act 2021, Chalk Stream Strategy and Implementation Plan 2021, the Environmental Improvement Plan 2023, the Plan For Water 2023, the Building Regulations 2010).
- The Environment Agency (important publications include River Basin Management Plans, Flood Risk Management Plans, Meeting Our Future Water Needs: A National Framework for Water Resources).
- The Water Services Regulation Authority (Ofwat; responsible for economic regulation of the privatised water and sewerage industry in England and Wales).
- Water Resources East and Water Resources Southeast (who develop the Regional Plans relevant to Hertfordshire which, for example, shape frameworks and targets adopted in Water Resources Management Plans for water companies in the region).
- Hertfordshire County Council (including in its roles as the Highways Authority responsible for managing of the majority of roads in the county and their associated drainage, and as Lead Local Flood Authority – the regulatory body for construction in, and maintenance of flow in almost all ordinary watercourses).
- Developers and housing associations (which have a role to play in enabling household water use efficiency).
- Bedfordshire & River Ivel Internal Drainage Board (the only Drainage Board in the county: the regulatory body for construction in, and maintenance of flow in Ickleford & Pirton).
- Hertfordshire District and Borough Councils (including in their role as Local Planning Authorities).
- Hertfordshire Infrastructure and Planning Partnership (Partnership for planning and transport portfolio holders).
- Hertfordshire Growth Board (managing growth in the county).

- Affinity Water, Thames Water and Anglian Water (the county's water and sewerage companies).
- Catchment Partnerships (responsible for integrated management of river catchments) and members including, particularly, Herts and Middlesex Wildlife Trust (Catchment Partnership Host for Lea catchment) and Groundwork (Catchment Partnership Host for Colne Valley catchment).
- Chilterns Conservation Board (Chilterns Chalk Streams Project).
- Riparian owners (those who own land alongside a watercourse).

## 5. Key Aims

5.1 Section 3 has outlined the context of the challenges already facing Hertfordshire. These challenges will be exacerbated and multiplied by the impacts of the climate emergency and the forecasted rapid population growth. There are several priorities which must be met to achieve the vision outlined in Section 2.

5.2 In section 6 of this Plan, actions, and targets of HCCSP and its partners are identified. Completing these actions and targets can contribute to meeting the following overarching aims in a meaningful way:

- increase water use efficiency to improve flow in Hertfordshire's water courses (aquifers, rivers and others),
- reduce the risk of surface water flooding and associated impacts on the environment,
- share best practice in water management and stewardship across and between stakeholder institutions within the county and beyond its borders,
- raise awareness about the value of and issues surrounding water, and promote behaviour change in residents to reduce water consumption,
- collaborate with key actors and support them to deliver on their responsibilities.

5.3 HCCSP also has a role to play as a strategic convener, preparing and sharing content to respond to Central Government and other consultation exercises. This may be as individual partners, via professionally recognised bodies or organisations (such as the Association of Directors of Environment, Economy, Planning & Transport (ADEPT) or the Chartered Institute of Environmental Health (CIEH), or as a collective response via the Partnership.

5.4 There are further routes via the Local Government Association, which provides a voice for local government on the national stage, lobbying on councils' key priorities as they work with parliamentarians to inform debates, support the scrutiny of legislation and engage with select committees and all-party

parliamentary groups. HCCSP and partners, may wish to respond via the Regional Climate Change Forum, via the LGA Climate Action Group or the wider LGA.

5.5 There are several overarching stewardship aims which do not directly relate to the actions and targets identified within this Plan, but which could be met almost entirely by the stakeholders and actors listed in section 4 fulfilling their roles and responsibilities:

- Working with partners to improve water quality by reducing pollution in Hertfordshire's surface water and ground water (e.g., with the EA)
- Working with partners to enhance biodiversity in riparian environments, particularly in our globally rare chalk rivers (this also links to the Biodiversity Action Plan)
- Working with partners to minimise risks of non-native invasive species which threaten native species and can cause economic and physical harm to people.

5.6 At an operational level some HCCSP partners can have some influence over these additional aims, but this level of influence is not addressed in the current Plan.

## 6. Actions and targets

Number	Key aims	Action	Organisation(s) who will deliver the action	Targets or indicators: means of measuring progress	Timeframe for delivery inc. intermediary milestones where appropriate
<b>W31</b>	Reduce the risk of surface water flooding				
W31.1	Increase rollout of retrofitted SuDS	Increase rollout of retrofitted SuDS by: i) establishing lessons learned from pilot projects in Northwood and South Oxhey, ii) identifying possible locations on LLFA partner land, iii) seeking funding, iv) and continuing rollout.	LLFA (HCC), partner sites	Number of sites identified with potential for retrofitted SuDS	Identification of suitable locations for retrofitted SuDS by 2024 and identify lessons learnt from pilot projects.  Monitor progress annually and update target as appropriate.
W31.2	Collaborate with key actors and hold them to their responsibilities  Share best practices	Engage with EA to develop further training and resources for Local Planning Authorities on flood risks.	LLFA (HCC), EA	Regular training sessions on flood risk delivered	Training sessions to be held annually.
W31.3	Collaborate with key actors and hold them to their responsibilities	Review approach to LPAs consulting the LLFA on surface water management for minor developments in priority flood risk areas. Limited resource for this is the main challenge for the LLFA. A suitable charging mechanism may be introduced.	LPAs, LLFA (HCC)	LLFA to comment on high risk applications.	Six-month review of progress of the SuDs Approving Body.  Implementation of the duty due 2024.



Number	Key aims	Action	Organisation(s) who will deliver the action	Targets or indicators: means of measuring progress	Timeframe for delivery inc. intermediary milestones where appropriate
<b>W31</b>	Reduce the risk of surface water flooding				
W31.4	Increase property flood resilience.	Review the LLFA's Property Flood Resilience Pilot scheme (modifications to 43 individual properties to address flood risk) concluded in July 2023. Identify successes and challenges and develop a new scheme with increased uptake.	LLFA (HCC)	Confirmation of the EA Framework.	Rolling scheme to be introduced 2024.
<b>W32</b>	Increase water use efficiency to improve flow in water courses				
W32.1	Increase water use efficiency to improve flow in water courses.	Agreement on best practice in relation to Local Plans and/or Design Guidance in relation to: i) require residential developments to meet the technical standard for water efficiency with a maximum consumption of 110 litres per person per day; ii) encourage increased water recycling systems e.g. water butts; iii) encourage developers to use the 'Fittings' water efficiency method rather than the 'Calculator' method.	Developers and LPAs	Recommendation shared with all planning teams, by the relevant LA representative within HCCSP  Number of authorities to include recommendations in Local Plans and/or Design Guidance	Recommendations submitted to all planning teams by Jan 2024.  Planning teams engaged annually to review and monitor progress
W32.2	Increase water use efficiency to improve flow in water courses.	Monitor any changes to current requirements and agree developing best practice in relation to water and sewerage	LPAs, water and sewerage companies, EA	Recommendation shared with all planning teams, by the relevant LA	Recommendations submitted to all planning teams by Jan 2024

Number	Key aims	Action	Organisation(s) who will deliver the action	Targets or indicators: means of measuring progress	Timeframe for delivery inc. intermediary milestones where appropriate
<b>W31</b> Reduce the risk of surface water flooding					
	Reduce the risk of surface water flooding	companies and the EA being engaged when consulting on Local Plan, SPD, and Design Guidance development.		representative within HCCSP  Number of authorities to engage water and sewerage companies and the EA when consulting on Local Plan, SPD, and Design Guidance development	Planning teams engaged annually to review and monitor progress
<b>W33</b> Collaborate with key actors and hold them to their responsibilities					
W33.1	Collaborate with key actors and hold them to their responsibilities	Local Authorities to ensure timely response to water company Management Plan (Drainage & Wastewater, Water Resources) consultations as appropriate. All LAs to ensure that local issues are highlighted.	LAs, water companies	LAs to submit coordinated and/or individual responses to 100% relevant water company consultations	Monitor and respond to consultations as appropriate in line with reporting cycles
W33.2	Collaborate with key actors and hold them to their responsibilities	Explore opportunities to engage with water companies on bespoke projects e.g. Thames Smarter Water Catchments projects.	LAs, water companies	Number of collaborative projects	Ongoing

Number	Key aims	Action	Organisation(s) who will deliver the action	Targets or indicators: means of measuring progress	Timeframe for delivery inc. intermediary milestones where appropriate
<b>W31</b>	Reduce the risk of surface water flooding				
W33.3	Ensure key actors are kept informed of local picture in relation to planning for water resource management.	Hertfordshire Building Control to continue to run CPD events in conjunction with water companies. Events may outline the issues facing the industry and the opportunities to address these challenges. HCCSP to ensure that all LAs, including those that do not sit on Hertfordshire Building Control, are made aware of the events so that all surveyors, architects, approved inspectors can be invited.	HCCSP, Hertfordshire Building Control	Regular events delivered	Events to be held annually
W33.4	Collaborate with key actors and hold them to their responsibilities	Housing teams and housing associations to work with their water company to reduce the water consumption of their stock and housing associations in support of the installation of water saving devices.  Local Authorities through HCCSP and individually can support this engagement.	LAs, housing associations	Recommendation shared with all housing teams and housing associations, by the relevant LA representative within HCCSP  Scale of installation of water saving devices	Recommendations submitted to all housing teams and housing associations by Jan 2024  Housing teams and housing associations engaged annually to review and monitor progress
W33.5	Collaborate with key actors and hold them to	Attend relevant Catchment Partnership meetings to identify collaboration opportunities to	LAs, Catchment Partnerships	HCCSP represented at all relevant Catchment	Ongoing, in line with dates of regular Catchment Partnership meetings

Number	Key aims	Action	Organisation(s) who will deliver the action	Targets or indicators: means of measuring progress	Timeframe for delivery inc. intermediary milestones where appropriate
<b>W31</b>	Reduce the risk of surface water flooding				
	their responsibilities	improve water quality and mitigate flood risk. HCC and LAs to actively engage with initiatives, through influence, communications, or delivering other council functions.		Partnership meetings	
<b>W34</b>	Share best practices				
W34.1	Share best practices	HCCSP officers to participate in relevant groups, monitor agenda items and escalate/cascade examples to HSOG where appropriate.	HCCSP, HSOG and other relevant professional groupings	Attendance at relevant groups	Twice yearly Water Subgroup meetings sharing best practices
<b>W35</b>	Raise awareness about the value of and issues surrounding water, and promote behaviour change in residents				
W35.1	Raise awareness about the value of and issues surrounding water, and promote behaviour change in residents	Local authorities and water companies to engage with residents and businesses to promote behaviour change in residents.  Increase resource efficiency by identifying appropriate existing resources e.g. from water companies, to collate a live training pack/list of resources, and share to local authorities to use in comms channels.	HSOG (engagement with other key actors e.g. EA, water companies).	Training pack collated.  Reported use of training pack and case studies provided by LAs.	Training pack to be collated and shared by Summer 2024  Engage relevant teams annually to review and monitor progress.



## 7. Funding

- 7.1 It is expected that the primary cost to HCCSP associated with delivering, monitoring, and reporting on these actions will be in the form of officer time; that of the HCCSP Coordinator and relevant County/District Council officers alongside the stakeholders' progressing of their own actions.
- 7.2 It may be within the interest and/or gift of stakeholders including public competitive funds or private stakeholder companies or NGOs to collaborate on bids to e.g., provide funding for officer time to support delivery on actions which meet strategic objectives.

## 8. Version Control

Version Number	Summary of amendments	Approved by HCCSP
Version 1.1	Upload first version to website	August 2021
Version 1.2	Amendments to align numbering scheme for actions across HCCSP; Updating timelines and achievements including legislation passing from draft to law	March 2022
Version 2.0	Redrafting to reflect understanding and developments following officer and member feedback from Version 1.2. Updated context, ambition and vision, updated on progress on actions, revised action list.	July 2023

## 9. Annex: Update on Version 1 actions and targets

Number	Theme	Action	Organisation(s) who will deliver the action	Timeframe for delivery inc. intermediary milestones where appropriate	Status: Complete / Redraft / Redundant / Retain / New	Update on progress
W1	Enabling improvements in water efficiency and flood mitigation through the planning system	Engage with the LLFA to explore the potential for a pilot project to retrofitted SuDS on partner's premises and land under their control, with a view to using lessons learned to inform a possible rollout on other partners' land	LLFA (HCC) & Districts (collaboration)	2023/24	Amend	Pilot project is in progress.
W2	Facilitating partnership working through multiple stakeholder engagement	Each local authority to commit to assessing water consumption across its estate and putting in place measures and targets to achieve substantive reductions	Each council (individual)	Assessment complete 2022/23. Targets from 2023/24 onwards	Remove	Individual authorities to decide what is appropriate within their own estate.
W3	Enabling improvements in water efficiency and flood mitigation through the planning system	Maximise use of Building Regulation legislation by making planning policy provision to: - Ensure all new developments and extensions to existing properties use Part G	LPA	As soon as practicable within each council's planning policy review timetable. To be reviewed	Amend	Incorporated into W31 In draft versions of other Local Plans.

Number	Theme	Action	Organisation(s) who will deliver the action	Timeframe for delivery inc. intermediary milestones where appropriate	Status: Complete / Redraft / Redundant / Retain / New	Update on progress
		option for 110 litres per capita per household as consumption target. Require developers to utilise the 'Fittings' methodology rather than the 'Calculator' method.		annually to monitor adoption progress		
W4	Enabling improvements in water efficiency and flood mitigation through the planning system	Commit to include local authority's water and sewerage companies and the EA when consulting on Local Plan and SPD development.	Matthew Wilson (WelHat) to monitor	As soon as practicable within each council's planning policy review timetable. To be reviewed annually to monitor adoption progress	Amend	Incorporated into W33
W5	Enabling improvements in water efficiency and flood mitigation through the planning system	Commit to consult water and sewerage companies at planning stage for all major developments of ten homes or above	Matthew Wilson (WelHat) to monitor	21/22	Remove	Individual LAs reminded of best practice: further monitoring and reduction work to be undertaken at LA level.



Number	Theme	Action	Organisation(s) who will deliver the action	Timeframe for delivery inc. intermediary milestones where appropriate	Status: Complete/ Redraft / Redundant / Retain / New	Update on progress
W6	Enabling improvements in water efficiency and flood mitigation through the planning system	Seek to maximise alignment and consistency of planning policy across LPAs on water sustainability.	As soon as practicable within each council's planning policy review timetable. To be reviewed annually to monitor adoption progress	LPA	Remove	Incorporated into W31
W7	Enabling improvements in water efficiency and flood mitigation through the planning system	To further this, develop a template SPD for water sustainability Policy audit of local plans - 2021/22 ( <a href="https://www.cambridgeshire.gov.uk/cambridgeshire-flood-and-water-spd">https://www.cambridgeshire.gov.uk/cambridgeshire-flood-and-water-spd</a> )	22/23 Q1	LPA/HCC	Remove	SPDs are not the appropriate mechanism to introduce new policies.
W8	Enabling improvements in water efficiency and flood mitigation through the planning system	Review feasibility for LPAs to consult the LLFA on surface water management for all developments (not just major developments) in priority flood risk areas. This will have resource implications for the LLFA which would require	22/23 Q4	LLFA (HCC)	Amend	Incorporated into W31

Number	Theme	Action	Organisation(s) who will deliver the action	Timeframe for delivery inc. intermediary milestones where appropriate	Status: Complete / Redraft / Redundant / Retain / New	Update on progress
		exploration of a suitable charging mechanism, such as a Service Level Agreement between LPAs and the LLFA				
W9	Enabling improvements in water efficiency and flood mitigation through the planning system	Review feasibility for LPAs to consider transferring to the LLFA their permissive powers to manage surface water under the Land Drainage Act 1991	23/24 Q3	LLFA (HCC)	Remove	LLFA have permissive powers to manage surface runoff.
W10	Enabling improvements in water efficiency and flood mitigation through the planning system	LPAs to review current performance in applying the sequential test for flooding from all sources, both in the development of local plans and when assessing planning applications, and report performance to HSOG	22/23 Q4	LPA	Amend	Incorporated into W31
W11	Enabling improvements in water efficiency and flood mitigation through	Engage with EA to facilitate and promote training and awareness raising for LPAs arounds flood risk. To include at a	22/23 Q1	HSOG	Amend	Joint LLFA-EA training session delivered, with LLFA advising on surface water aspects of planning

<b>Number</b>	<b>Theme</b>	<b>Action</b>	<b>Organisation(s) who will deliver the action</b>	<b>Timeframe for delivery inc. intermediary milestones where appropriate</b>	<b>Status: Complete / Redraft / Redundant / Retain / New</b>	<b>Update on progress</b>
	the planning system	minimum written guidance and a bespoke webinar. Explore potential for delivery in conjunction with LLFA. Explore late spring				application and EA advising on fluvial aspects.  Incorporated into W31
W12	Enabling improvements in water efficiency and flood mitigation through the planning system	LPA's to consider policy requiring that new developments include water recycling systems, such as water butts	As soon as practicable within each council's planning policy review timetable. To be reviewed annually to monitor adoption progress	LPA	Amend	Incorporated into W31
W13	Enabling improvements in water efficiency and flood mitigation through the planning system	LPA's to consider policy requiring that new developments are located at least 8m from surface waterbodies	As soon as practicable within each council's planning policy review timetable. To be reviewed annually to monitor adoption progress	LPA	Remove	This is already a requirement.
W14	Enabling improvements in water efficiency and flood mitigation through	Commit to have regard to recommendations of the Jenkins Review under the heading 'Planning System':	21/22	LPA	Complete	

Number	Theme	Action	Organisation(s) who will deliver the action	Timeframe for delivery inc. intermediary milestones where appropriate	Status: Complete / Redraft / Redundant / Retain / New	Update on progress
	the planning system	That LPAs ensure that appropriate professional expertise is brought to bear in decision making on all planning applications where there are surface water drainage implications That LPAs ensure the submission of drainage plans at an early stage in the planning approval process, and that the whole development is carried out in accordance with the approved plans				
W15	Raising awareness of the value of water and promoting behaviour change to residents and businesses	Facilitate water company visits to schools to provide education on the value of water saving behaviour change 'Bin it – don't block it' promotions, highlighting the link between water consumption, waste and the health of chalk rivers	23/24 Q4	Jeremy Clarke	Remove	Attempted engagement has been unsuccessful.

<b>Number</b>	<b>Theme</b>	<b>Action</b>	<b>Organisation(s) who will deliver the action</b>	<b>Timeframe for delivery inc. intermediary milestones where appropriate</b>	<b>Status: Complete / Redraft / Redundant / Retain / New</b>	<b>Update on progress</b>
W16	Raising awareness of the value of water and promoting behaviour change to residents and businesses	Produce a leaflet advising a best practice approach to hard surfacing driveways which facilitates surface water drainage, for distribution via LPAs Step One: Consult Building Futures and consider incorporating into toolkit there	23/24 Q4	LLFA (HCC)	Remove	Insufficient scale of impact.
W17	Facilitating partnership working through multiple stakeholder engagement	Engage with water companies and Catchment Partnerships annually to review progress and agree priorities for partnership working	To be reviewed annually	HSOG	Amend	Incorporated into W33
W18	Facilitating partnership working through multiple stakeholder engagement	Thames Water and Anglian Water to provide update on Drainage & Wastewater Management Plans to illustrate how they are reducing sewerage discharges into rivers at peak flow. This can show how HCCSP can support these ambitions	To be reviewed annually	HSOG	Amend	Incorporated into W33

Hertfordshire Climate Change and Sustainability Partnership  
Strategic Action Plan for Water 2.0

<b>Number</b>	<b>Theme</b>	<b>Action</b>	<b>Organisation(s) who will deliver the action</b>	<b>Timeframe for delivery inc. intermediary milestones where appropriate</b>	<b>Status: Complete/ Redraft / Redundant / Retain / New</b>	<b>Update on progress</b>
W19	Facilitating partnership working through multiple stakeholder engagement	Facilitate water companies to visit schools to repair leaks and install water meters and water saving devices	To be reviewed annually	Jeremy Clarke	Remove	HCC have advised schools on best practice and are providing support.
W20	Facilitating partnership working through multiple stakeholder engagement	Engage Catchment Partnerships to identify collaboration opportunities to improve water quality and mitigate flood risk.	To be reviewed annually	HSOG	Amend	Incorporated into W33
W21	Facilitating partnership working through multiple stakeholder engagement	Engage EA to understand how they currently/plan to enable local experts to input accurate evidence on the state of chalk rivers and on the EA's assessment of pressures and classifications for chalk river condition assessment. Also, how EA plans to consult locally on the development of River Basin Management Plans	21/22	HSOG	Remove	Out of HCCSP remit.

<b>Number</b>	<b>Theme</b>	<b>Action</b>	<b>Organisation(s) who will deliver the action</b>	<b>Timeframe for delivery inc. intermediary milestones where appropriate</b>	<b>Status: Complete/ Redraft / Redundant / Retain / New</b>	<b>Update on progress</b>
W22	Facilitating partnership working through multiple stakeholder engagement	Engage with the WRSE and WRE on development of Regional Plans.	21/22	HSOG	Remove	There was little engagement; consultation is now closed.
W23	Facilitating partnership working through multiple stakeholder engagement	Engage with neighbouring Authorities within the South East region to explore opportunities for wider collaboration.	To be reviewed annually	HSOG	Remove	Not beneficial beyond the LLFAs current level of engagement with neighbouring authorities.
W24	Facilitating partnership working through multiple stakeholder engagement	Engaging Hertfordshire Building Control to run a CPD event in conjunction with water companies, which will outline the issues facing the industry and the opportunities for surveyors to address these challenges through the regulatory framework	21/22	Jo Hewitson, TRDC	Amend	Incorporated into W33

Number	Theme	Action	Organisation(s) who will deliver the action	Timeframe for delivery inc. intermediary milestones where appropriate	Status: Complete / Redraft / Redundant / Retain / New	Update on progress
W25	Facilitating partnership working through multiple stakeholder engagement	Monitor results of the LLFA's Property Flood Resilience Pilot scheme (modifications to individual properties to address flood risk) and identify opportunities to support future rollout as appropriate	22/23 Q4	LLFA (HCC)	Amend	Incorporated into W33
W26	Lobbying government for greater investment and changes in national policy	Produce report to inform decision to lobby government to introduce a variable pricing model for water consumption; for example, a higher payment rate for usage above a set threshold of metered consumption	23/24 Q1	Water UK	Redundant	Now redundant.
W27	Lobbying government for greater investment and changes in national policy	Produce report to inform decision to lobby government for the introduction of mandatory water efficiency labelling on all water appliances, and; to support Water UK's	21/22	HSOG	Complete	Completed, now redundant.



Number	Theme	Action	Organisation(s) who will deliver the action	Timeframe for delivery inc. intermediary milestones where appropriate	Status: Complete/ Redraft / Redundant / Retain / New	Update on progress
		proposed amendment to Clause 48 of the Environment Bill, requiring the Secretary of State to publish an extended Producer Responsibility scheme in respect of single use plastics to address damage to infrastructure from products such as wet wipes which cause 300,000 sewer blockages each year nationally				
W28	Lobbying government for greater investment and changes in national policy	Following HCCSP agreement, produce letter of support for Private Members Bill from Phillip Dunne MP around sewerage discharge <a href="https://www.philipdunne.com/seweragebill">https://www.philipdunne.com/seweragebill</a>	21/22	Sara-Jane Little, HCCSP	Complete	Completed, now redundant.
W29		Produce report to inform decision to support recommendation from the Jenkins review;	21/22	HSOG	Complete	Completed, now redundant.

Number	Theme	Action	Organisation(s) who will deliver the action	Timeframe for delivery inc. intermediary milestones where appropriate	Status: Complete / Redraft / Redundant / Retain / New	Update on progress
		That the Ministry of Housing, Communities and Local Government, in their forthcoming review of the National Planning Policy Framework, ensure that advice on the vital importance of achieving sustainable drainage in all new development is prominent, clear and unequivocal.				
W30	Facilitating partnership working through multiple stakeholder engagement	Local authorities to facilitate contact between water companies and housing associations in support of the installation of water saving devices	22/23 Q2	Jo Hewitson (TRDC)	Amend	Incorporated into W33